

SMA RENEWAL PROCESS



Your SMA (Software Maintenance Agreement) is a maintenance program that is available as a 1, 3 or 5 year contract.

Before the date of expiration, you will need to renew your contract (at least 15 days prior to expiration date) in order to ensure that your contract remains valid and that none of the SMA benefits are lost.

In order to renew your SMA you must:

- Pay the Proforma Invoice*, stating the ProForma Invoice number in the comments, at least 15 days before expiration date >> pour E-U et Revendeurs

Upon receipt of your payment, we will send you a formal invoice and your SMA will be renewed.

** Proforma invoices will be emailed to the email address on your SMA account at least 75 days before expiration of the SMA*



WARNING: Failure to renew your SMA will make you ineligible for future software updates (including Driver updates) and future SMA purchases for this specific product.